CONTENTS

Web Contents	ix
Foreword	xi
Preface	xv
Acknowledgments	xxi
The Author	xxiii
Chapter 1: Why Collaborative Solutions? How Our Helping Systems Are Failing Us	1
Community Solutions Demand a New, Collaborative Approach	3
How Our Traditional Community Problem-Solving Methods Fail	4
What Does This Tell Us, and What Do We Do Next?	21

Contents

Chapter 2: Building Healthy Communities through Collaborative Solutions: An Overview of Six Key Principles	25
Conductative Solutions. An Overview of Six Rey Finciples	23
1. Encourage True Collaboration as the Form of Exchange	26
2. Engage the Full Diversity of the Community, Especially Those Most Directly Affected	27
3. Practice Democracy and Promote Active Citizenship and Empowerment	28
4. Employ an Ecological Approach That Builds on Community Strengths	29
5. Take Action by Addressing Issues of Social Change and Power on the Basis of a Common Vision	31
6. Engage Spirituality as Your Compass for Social Change	32
Community Story: The Cleghorn Neighborhood Center	33
Chapter 3: Encouraging True Collaboration	43
Networking	44
Coordination	45
Coordination Cooperation	
	45
Cooperation Collaboration Learning to Collaborate: Risks, Resources, Rewards,	45 46 48
Cooperation Collaboration Learning to Collaborate: Risks, Resources, Rewards, and Responsibilities	45 46 48 50
Cooperation Collaboration Learning to Collaborate: Risks, Resources, Rewards, and Responsibilities What If	45 46 48
Cooperation Collaboration Learning to Collaborate: Risks, Resources, Rewards, and Responsibilities	45 46 48 50
Cooperation Collaboration Learning to Collaborate: Risks, Resources, Rewards, and Responsibilities What If Community Story: The North Quabbin	45 46 48 50 51
Cooperation Collaboration Learning to Collaborate: Risks, Resources, Rewards, and Responsibilities What If Community Story: The North Quabbin Community Coalition	45 46 48 50 51 53
Cooperation Collaboration Learning to Collaborate: Risks, Resources, Rewards, and Responsibilities What If Community Story: The North Quabbin Community Coalition Chapter 4: Engaging the Full Diversity of the Community	 45 46 48 50 51 53 67
Cooperation Collaboration Learning to Collaborate: Risks, Resources, Rewards, and Responsibilities What If Community Story: The North Quabbin Community Coalition Chapter 4: Engaging the Full Diversity of the Community Mini-Grants	45 46 48 50 51 53 67 72

۲

vi

_

۲

۲

Contents

Experiment with Simple Options to Engage Community Members	77
Community Story: The Mayor's Task Force on Deinstitutionalization	83
Chapter 5: Practicing Democracy	95
How Much Participation Do We Want?	98
How Do We Encourage Democratic Participation?	102
More Ways to Support the Practice of Democracy	105
Community Story: Valuing Our Children	109
Chapter 6: Employing an Ecological Approach	
That Builds on Community Strengths	123
Assets and Deficits	126
Setting the Stage to Move from Assets to Action	128
Healthy Communities: A Model Ecological Approach	131
Healthy Communities in Action	135
Community Stories: The Northern Berkshire Community Coalition and the Lower/Outer Cape	
Community Coalition	138
Community Story: The Institute for Community	
Peace and the Santa Barbara Pro-Youth Coalition	147
Chapter 7: Taking Action and Working	
for Social Change	155
Key Factors for Coalitions in Successfully Creating	
Community Change	156
Creating a Common Vision	157
Community Action to Create Community Change	157
Addressing Issues of Social Change and Power	164

۲

۲

۲

vii

Contents

Addressing Issues of Social Change	
in Collaborative Efforts	168
Power-Based Versus Relationship-Based Social Change	179
Barack Obama's Election and the Future of	
Collaborative Solutions	181
Community Story: Health Access Networks	186
Chapter 8: Engaging Spirituality as Your Compass	
for Social Change	197
What Really Works?	198
The Current Helping System: How It Is Stuck,	
and How We Can Free It	201
Overcoming the Limitations with the Help	
of Spiritual Principles	204
It's Profound, It's Not Easy but It's Within Our Reach	226
Community Story: Bringing It All Back to Earth:	
The Spiritual Essence of a Regular Meeting of the North	220
Quabbin Community Coalition	229
Conclusion	235
Appendix: Evaluation: Assessing Our Progress	
and Celebrating Our Success	239
Questions an Evaluation Can Help Answer	240
Community Participation in Evaluation	241
Frameworks for Evaluating Coalitions	242
Documentation and Evaluation in Action:	
Community Stories	250
Conclusion	264
References	265
Index	279

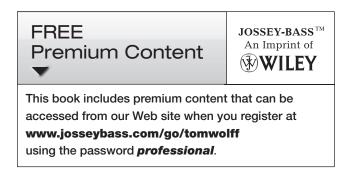
۲

_

۲

۲

WEB CONTENTS



Tool 1: The Continuum of Collaboration Worksheet

۲

- Tool 2: Is It an Agency-Based or Community-Based Program?
- Tool 3: Assessing Your Coalition's Commitment to Agencyand Community-Based Approaches to Problem Solving
- Tool 4: Force Field Analysis
- Tool 5: How Is Our Coalition Doing on the Key Variables for Success?
- Tool 6: Creating a Common Vision
- Tool 7: A Road Map to the Future
- **Tool 8: Coalition Empowerment Self-Assessment**
- Tool 9: Evaluation Questions for Each Phase of the IOM Model
- Tool 10: Levels of Assessment
- Tool 11: Coalition Member Assessment

()

()